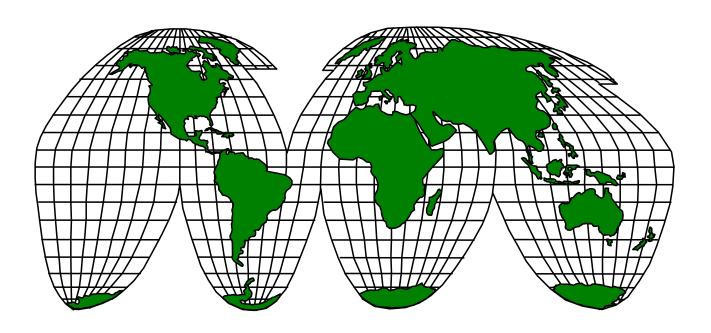


# The power of dreams.™

# Supplier Quality Manual



# Honda Company Principle

Maintaining a global viewpoint, we are dedicated to supplying products of the highest quality yet at a reasonable price for worldwide customer satisfaction.

#### AEP - ELP - HCM - HDM - HMA - HPE - HSC - HTM - IPS - MAP - MMP

This on-line manual is the only official version of the Honda Supplier Quality Manual. Your access is your implied permission to download and print a working copy for your business. It is your responsibility to use the most current version posted on this web site.



Dear Supplier,

This is Honda's Supplier Quality Manual. It serves as a guide to answer questions concerning quality.

This manual contains Honda's requirements for the supplier's quality system and provides a foundation for assuring the quality of parts, materials and services purchased by Honda.

We ask that the appropriate managers within your organization review the manual.

If you have any questions please contact your Honda quality representative.

Your commitment and support in providing Honda with high quality parts, materials and services is greatly appreciated.

Sincerely,

Mike Spires

Mul L KSonis

Associate Chief Engineer New Model and Quality Systems North American Technical Group

Purchasing

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## **Quality Control Regulations**

#### **Quality Control Regulations**

This regulation covers the continuing quality assurance and performance required of the supplier on all parts, materials and services ordered from the supplier by Honda.

This regulation is a part of the purchase agreement between the supplier and Honda and is supplemental to any other purchase terms or conditions.

This regulation is intended to help assure the parts, materials and services meet the specifications established by Honda's purchase orders, engineering drawings, quality requirements and standards, government regulations and/or other agreements between Honda and the supplier.

This regulation is applicable to the parts, materials and services Honda orders from the supplier. No other actions or agreements relieve the supplier of the responsibility to provide parts, materials and services that are in conformance with Honda's purchase order or requirements.

#### Manual Control

This manual is the property of Honda. While the supplier has on-line access to this manual, downloaded or printed copies are to be kept in a secured and controlled manner.

Copies of sections or individual pages are permitted for training or informational use, but must be controlled to insure the most current version is in place.

This manual contains confidential and proprietary information of Honda and may not be disclosed to any other person or entity without prior written consent of Honda.

# Conformance to ISO 9001

All suppliers to Honda shall conform to the requirements described by ANSI/ISO/ASQ Q9001-2000 Standard. Unless otherwise notified by Honda, suppliers are encouraged, but not required, to have their conformance confirmed by an independent audit. Honda has the right to audit and assess a supplier's conformance to the ANSI/ISO/ASQ Q9001-2000 Standard and the Quality Control Regulations regardless of the supplier's registration status.

Each supplier is responsible for obtaining any updates or revisions to the standard.

# **Quality Control Regulations**

# Additional Requirements

Specific procedures, forms, timing and other requirements used by Honda and required of the supplier are detailed in this manual. The following items are in addition to the requirements of ISO.

- Document and Data Control the supplier shall establish a procedure to maintain all applicable drawings, specifications and quality control documents to the most current status. All obsolete information must be removed from active use at the time it becomes obsolete (or otherwise marked as obsolete). Contents and date of changes shall be retained for a minimum of six (6) years, unless Honda specifies a longer period.
- Purchasing The supplier shall enter into agreements with its respective sub-suppliers and shall provide related terms of these quality control regulations, especially, but not limited to, change point control. If Honda deems it necessary to inspect any sub-supplier's quality system, production process or inspection procedures and records; Honda and/or the supplier shall be permitted access.
- Lack of a laboratory facility or equipment does not exempt the supplier from providing Honda with applicable test results.
- Corrective and Preventive Action The supplier's corrective/preventive action system(s) shall be documented in a flow chart and include
  - Responsible authority for investigation, approval and review of effectiveness of the corrective action
  - Responsible authority for revision of quality documents to include preventive action
- Honda retains the right to specify statistical techniques required for establishing, controlling and verifying process capability and product characteristics.

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